



RELIANCE NATURAL STONES CARE & MAINTENANCE

REGULAR CLEANING

Marble - Granite - Quartzite - Limestone - Onyx - Soap stone and all Natural Reliance Surface maintenance could be a easy task. Vacuum or sweep up loose dirt or a simply combine a squirt of dish soap with warm water. Spray the surface and wipe it with a soft microfiber cloth. We recommend using another microfiber cloth to dry the surface completely as water can leave marks on it. avoid using cleaning products that contain bleach and ammonia (including vinegar and Lemon Juice) and never use abrasive cleaners or sponges that will damage and dull the finish.

Stubborn Food Stains

We recommend when a Natural Surface is in contact with acidic foods and drinks like Tomatoes, citrus fruits, sodas, coffee, wine, fruit juice and even vinegar clean immediately Using a damp cloth and a pH neutral cleaner designed for stones alternatively you can use mild dish soap and Hot water sprinkle a few baking soda on the Surface and rub gently with a damp towel to wipe away the soda . Also you can use a mild marble polishing powder approved for marble or natural surfaces we recommend to use it following the instructions on the box.



Metal Marks / Rust

Due to the bleach nature of Baking soda as a cleaner, use the Powder Only as follows: Sprinkle a small amount and rub gently with a damp cloth, with another dry microfiber cloth wipe remove the Baking soda residual, dry with soft cloth or paper towel. Make sure the surface is completely dry.

Dried Spills

Reconstitute the spill with water for several minutes, and then clean the surface with a damp cloth to remove any marks left behind or any residual dirt. Do not use any abrasive pads to clean tougher dirt as abrasives can damage the finish / sheen of your countertops.





Please noted that using any citrus based soaps or any limescale or rust removers - Vinegar or lemon juice any product with bleach, windex, Clorox wipes or any other that contains abrasive components can etch and damage the sealant that protects the stone That kind of cleaners should not come in contact with the natural surface can begin to eat the stone whithin seconds.



Please note that **Honed Concrete** and **Rough** finishes require more cleaning than our polished finishes since there is more exposed surface area with these finishes, metal marks, fingerprints and other signs of daily living will show. Most of these marks can be removed with little effort and non abrasive cleaning products such as soft scrub Liquid Gel.

Chemicals and Cleaners to Avoid

Prolonged exposure to any cleaning solution may cause permanent damage/discoloration to the surface. Avoid exposin Reliance Natural surfaces to chemicals , such as oven grill cleaners, floor strippers, paint removers/strippers, toilet bowl cleaners, oil soaps, tarnish removers, furniture cleaners, drain products battery acid, dishwasher detergent, etc. Should your surface accidentally be exposed to any potentially damaging products, rinse inmediately with water to neutralize the effect in case is affected please call a professional service to repair and remove the spill.

How does Reliance Marble and Natural stones Withstand Heat?

Reliance Natural Stones can withstand the moderate exposure to heat, however, any stone material can potentially be damaged by sudden and rapid temperature changes, especially near the edges, Therefore, the best course of action to prevent discoloration or cracking is to use inexpensive and readily available trivets, especially when using cooking units such as electric frying pans, crock pot or toaster ovens. **Do not put red hot pans or cookware or hot material as plates and cups directly on the Reliance Natural surface.** could crack or stain the surface we rercommmend using a cover to place any hot material over th natural stone.

How Durable is RelianceNatural Stones?

Though. YES. Indestructible, NO. All Natural stones require specific clean and maintenance to keep the natural finish and condition of the stone it is susceptible to scratches and cracks from every day use objects such as knives or screwdrivers directly on the surface may cause damage on the surface The use of a cutting board is always recommended. like most materials, force and/or pressure from objects can damage the surface. As with any natural surface, can be permantely damaged by exposure to strong chemicals, cytrics and solvents.