



RELIANCE QUARTZ CARE & MAINTENANCE

REGULAR CLEANING

Due to Reliance Quartz's high density and non-porous qualities, normal cleaning with a damp cloth and mild detergent is all you need to keep your Reliance Quartz Surface looking great. Thoroughly rinse off the soap/mild detergent with hot water after use and dry with soft cloth or paper towel. To avoid dulling the surface shine, make sure to use environmentally safe cleaners. You may also use a combination of 50/50 vinegar and water. Rinse afterwards.

Stubborn Food Stains

If needed, apply a generous amount of a **non-abrasive gel**, such as **Soft Scrub Liquid Gel with Bleach**, to a damp soft cloth or paper towel (not directly onto the countertop). Wipe the area using a circular motion, rinsing thoroughly with water and dry with soft cloth or paper towel. We recommend a thorough cleaning of your Reliance Quartz surface on a regular basis (Because of the patina that will develop on the surface from day to day use) to keep the surface as beautiful as the day it was installed if you have heavy patina build-up from using non-approved cleaners. Please contact our Customer Care Department for detailed instructions on how best to remove it.



Metal Marks / Rust

Special use for spot cleaning **ONLY**. Because of the abrasive nature of this cleaner, use Bar Keepers Friend Powder Only as follows: Place small amount on damp cloth, Using very light pressure, wipe the area where the marks are in a circular motion, rinsing thoroughly with warm water and dry with soft cloth or paper towel.

Dried Spills

Reconstitute the spill with water for several minutes, and then clean the surface with a damp cloth to remove any marks left behind or any residual dirt. Do not use any abrasive pads to clean tougher dirt as abrasives can damage the finish / sheen of your countertops.





Please note that **Honed Concrete** and **Rough** finishes require more cleaning than our polished finishes since there is more exposed surface area with these finishes, metal marks, fingerprints and other signs of daily living will show. Most of these marks can be removed with little effort and non abrasive cleaning products such as soft scrub Liquid Gel.

Chemicals and Cleaners to Avoid

Prolonged exposure to any cleaning solution may cause permanent damage/discoloration to the surface. Avoid exposing Reliance Quartz to chemicals, such as oven grill cleaners, floor strippers, paint removers/strippers, toilet bowl cleaners, oil soaps, tarnish removers, furniture cleaners, drain products battery acid, dishwasher detergent, etc. Should your surface accidentally be exposed to any potentially damaging products, rinse immediately with water to neutralize the effect.

How does Reliance Quartz Withstand Heat?

Reliance Quartz can withstand very brief exposure to moderate heat, however, any stone material can potentially be damaged by sudden and rapid temperature changes, especially near the edges. Therefore, the best course of action to prevent discoloration or cracking is to use inexpensive and readily available trivets, especially when using cooking units such as electric frying pans, crock pot or toaster ovens. **Do not put hot cookware directly on the Reliance Quartz surface.**

How Durable is Reliance Quartz?

Though. YES. Indestructible, NO. Reliance Quartz is resistant to cracks, scratches and stains. However, like most materials, force and/or pressure from objects can damage the surface. As with any surface, Reliance Quartz can be permanently damaged by exposure to strong chemicals and solvents. **Use of a minimum 1/8" radius on an edge. A greater profile radius (minimum 1/4") is recommended for high traffic areas,** such as sink areas and commercial installations. Reliance Quartz surfaces are scratch resistant; however, avoid using sharp objects such as knives or screwdrivers directly on the surface. The use of a cutting board is always recommended.